



## 2025 TEXAS CHILDREN'S HOUSTON OPEN Volunteer Committee Descriptions

\*\*\* Indicates a restricted committee. Please see bottom of page for more information.

### ADMISSION GATES/TICKETING

Committee Chair: Jan Wheeler

Admission Gate volunteers will be stationed at four entrances to scan and check tickets of all patrons. If patrons need to purchase a ticket, the volunteer will direct them online. Volunteers will also assist with any issues or questions regarding tickets.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Thursday, March 27 – Sunday, March 30

Age Requirement: 18+

**Reserved for Project Joy & Hope Volunteers**

### \*\*\*CADDIE SERVICES

Committee Chair: Kim Comeaux

This committee provides support to the PGA TOUR caddies. Volunteers will assist with professional caddie registration, distribute, and collect caddie bibs and towels, maintain the caddie lounge area, and act as a concierge for the caddies.

**Must be available to work FULL DAY shifts ALL WEEK.**

**Restricted Committee - See bottom of the page for more information**

### CART MANAGEMENT

Committee Chairs: Terren Roark & Greg Monteverde

Volunteers will manage the distribution and return of all golf carts. Assist with cart numbering and name plates, answer questions, and address cart maintenance issues throughout the day. At the end of the day, ensure cart keys are returned, carts are charging, cleaned daily, and staged appropriately for easy access in the morning.

**Must be available to work at least THREE shifts (AM, MID, or PM)**

Volunteers are needed Saturday, March 22 - Sunday, March 30

Age Requirement: 21+

### COMPETITION SUPPORT – SHOTLINK MOBILE SPOTTER (SMS)

Committee Chair: Bill Scott

ShotLink Mobile Spotters committee is essential to ShotLink being able to collect and distribute real time scoring and statistical data. ShotLink will now feature a PGA TOUR On-Course Scoring Tech on each hole. Under the leadership of the Scoring Tech, the ShotLink Mobile Spotters will help locate and flag shots

that miss the fairway/green, assist with ball flight from the tee, and relay pertinent information to the Scoring Tech such as penalty situations, obstructed shots, and detailed from locations. This role will help deliver real-time distance data and statistics to be immediately computed and distributed to Scoreboards, TV, Internet, Gaming, and Mobile Applications. Volunteers should have a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail. Effective teamwork and communication are essential in this role. All Mobile Spotters should be physically able to walk around their assigned hole for the duration of their shift in potentially varied weather conditions. Quickly locating shots not in view for the Scoring Tech or Camera System is a key function of this role as it is vital to be able to gain accurate insight into the location of each shot.

Requirements to be a Competition Support ShotLink Mobile Spotter:

- Must complete a short online training course.
- Must attend a short virtual or in-person training session prior to tournament week.
- Must complete ShotLink disclosure form.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Thursday, March 27– Sunday, March 30

Age Requirement: 18+

**\*\*\*COMPETITION SUPPORT: WALKING SCORERS**

The Walking Scorer role is a prestigious and critical volunteer position that requires mental and physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to three players to keep score, track specific statistics, and capture real-time data that informs all aspects of the ShotLink system.

Walking Scorers must have the physical ability to easily keep pace with their group across all 18 holes without a break and in varying weather conditions (rain or shine). Scorers should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the ShotLink staff. Scorers' "metrics" will be measured and reviewed each day with PGA ShotLink staff.

Walking Scorers must complete a 1-hour online training course at least once per PGA season, attend a 1-hour in person training the weekend prior to the tournament, and are required to work Wednesday's Pro-am and Thursday or Friday (before a weekend shift will be offered).

**Must be available to work FULL DAY shifts and at least TWO (2) days.**

Volunteers are needed Wednesday, March 26– Sunday, March 30

Age Requirement: 18+

**Restricted Committee – See bottom of page for more information**

**EVACUATION**

Committee Chair: Bill Essay

Volunteers will be tasked with staging carts and thirteen-passenger vans the weekend before the tournament. A recommended training session will also be held to familiarize volunteers with evacuation routes and operation of the vehicles.

During tournament week, volunteers will assist with the safe evacuation of PGA Tour Players, caddies and walking scorers in case of inclement weather or an emergency requiring the stoppage of play.

Volunteers may be asked to drive vans during the evacuation and return of players to the course. Volunteers will also distribute and collect cart keys, restage vans and carts and assist with directing vans and carts during an evacuation.

NOTE: In the event of perfect weather and no emergencies, volunteers may not be utilized for any or all of their shift but will still be required to stay at the course near their assigned area.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Monday, March 24 – Sunday, March 30

Age Requirement: 21+

FAN ENGAGEMENT

Committee Chair: Shelley Fuller

Volunteers work directly with the guests, sponsors, and tournament staff in special fan areas throughout the tournament. Volunteers will assist at vendor booths, distribute gateway giveaways, assist our youngest fans in the Kids Zone, and will service our information stations throughout the course.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are needed Thursday, March 27 – Sunday, March 30

Age Requirement: 18+

**Reserved for Project Joy & Hope Volunteers**

FOOD & BEVERAGE DISTRIBUTION

Committee Chair: Kirk Shepherd

During tournament week, the primary focus of the volunteers will be distribution of water, ice, and other supplies for the players, caddies, volunteers, and various special events. Requirements for this committee are the ability to lift 35 lbs. Volunteers must be prepared for all weather conditions. **This position may be labor-intensive.**

Sunday, March 23<sup>rd</sup> is a prep day – washing ice chest and staging for the next day.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are needed Sunday, March 23 – Sunday, March 30

Age Requirement: 18+

GALLERY MANAGEMENT AMBASSADORS

Committee Chair: Orval Marlow II

Gallery Management Ambassadors (“GMAs”) are given a unique inside and outside the rope’s tournament experience. GMAs are responsible for managing gallery noise & traffic; ensuring player safety and efficient movement around the golf course; ensuring the safety of our guests by reinforcing health & safety policies; leading by example; and providing a world class guest experience. GMAs are also responsible for locating balls that go outside the ropes in areas where there are no spotters, as well as rope and stake control when the ball is near a rope or stake that interferes with the player’s swing.

Gallery Management Ambassadors are assigned to the tee box, fairway and green of a specific hole (1-18), or to high traffic areas such as practice locations, cross walks, and hospitality areas.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Monday, March 24 – Sunday, March 30 (except on Tuesday, March 25)

Age Requirement: 18+ (unless approved by the Volunteer Coordinator or Committee Chair)

**GALLERY MANAGEMENT AMBASSADORS- Putting Green Transitions**

Committee Chair: Orval Marlow II

Gallery Management Ambassadors will be assigned to each crosswalk or pathway surrounding the putting green area. GMAs will pull the rope across the crosswalk or pathway to stop all carts, spectators, and staff to ensure the player can safely walk across the crosswalk or pathway.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Monday, March 24 – Sunday, March 30 (except on Tuesday, March 25)

Age Requirement: 18+

**GUEST SERVICES SHUTTLES**

Committee Chair: Robin Alff

Volunteers will transport guests who require special assistance to and from the admission gate, specific viewing areas on the course, and hospitality locations with 6-passenger golf carts. Shuttles will also assist in picking up volunteers during evacuations. Volunteers must have a valid driver's license to operate a golf cart, watch the PGA TOUR's golf cart safety video and acknowledge the tournament's golf cart safety waiver.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are needed Thursday, March 27 – Sunday, March 30

Age Requirement: 18+

**HONORARY OBSERVERS**

Committee Chair: Allison Tyra

Volunteers will assist with checking in sponsors and distributing credentials to each participant. Volunteers will provide participants with a short training about the program and will escort each participant to Holes 1 & 10.

**Must be available to work FULL DAY shifts and at least TWO (2) days.**

Volunteers are needed Thursday, March. 27 - Sunday, March. 30

Age Requirement: 18+

**HOSPITALITY**

Committee Chair: Amy Fullerton & Cindy Hartson

Volunteers will be assigned to one of the hospitality venues/areas. Volunteers will monitor the entrances to the hospitality venues and ensure that only those with proper credentials/tickets are

allowed in each specific area. Volunteers will also assist with welcoming guests and answering any questions. This position requires volunteers to stand throughout their shift.

**Must be available to work FOUR (4) shifts.**

Volunteers are needed Thursday, March 27 – Sunday, March 30

Age Requirement: 18+

**\*\*\*MEDIA CENTER**

Committee Chair: Clay Scott

Volunteers will coordinate the operation of the media center. The media center is the hub for television, print and radio reporters during the tournament. Volunteers may be asked to stay late, depending on when the media is finished for the evening.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are needed Tuesday, March 25 – Sunday, March 30

Age Requirement: 18+

**Restricted Committee – See bottom of page for more information**

**\*\*\*MEDICAL**

Committee Chair: Dr. Jeff Shilt

The responsibilities of this committee involve the coordination and assistance to all medical personnel contracted for the event. Works directly with contracted medical staff. Must be a licensed medical professional.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Medical volunteers are needed Wednesday, March 26 -Sunday, March 30

Age Requirement: 18+

**Restricted Committee – See bottom of page for more information**

**MERCHANDISE**

Committee Chair: Tim West

Volunteers will assist the Tournament Staff in stocking and selling merchandise in the official merchandise tent. Volunteers will help unpack, hang, and price merchandise before tournament week. During tournament week, volunteers will manage registers, provide customer service, and help keep the tent stocked. Must be comfortable standing for several hours and handling transactions on the registers.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are March 26 – March 30 & Pretournament Dates: TBD

Age Requirement: 18+

## PHOTOGRAPHY

Committee Chair: Quy Ngo

Volunteers will be tasked with a shot list of tournament related items to photograph during the tournament week. Volunteers must have their own camera equipment.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Monday, March 24 – Sunday, March 30

Age Requirement: 18+

## \*\*\*PLAYER SERVICES

Committee Chair: Kim Comeaux

Volunteers will act as a concierge to professional players. This committee works closely with the Transportation Committee. Volunteers will also assist with professional player registration, vehicle assignments, manage the player hospitality area, and book dinner reservations for players and family members.

**Must be available to work FOUR (4) FULL DAY shifts.**

Volunteers are needed Monday, March 24 – Sunday, March 30

**Restricted Committee – See Bottom of page for more information**

## PRACTICE AREA

Committee Chair: Kent England

Volunteers on this committee will oversee the operations of the practice facility including the driving range and chipping green. Volunteers are responsible for setting up name plates for players, sorting golf balls, filling range buckets, and marshalling the chipping green. This committee will have early mornings and late evenings.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Sunday, March 24 – Sunday, March 30

Age Requirement: 18+

## PRO-AM

Committee Chair: Allison Tyra

Volunteers must be available for both Monday and Wednesday Pro-Am events, there are NO shifts. Each day/shift is approximately 10-12 hours and requires BOTH lifting and standing. We start 2 hours before the first tee time. These events are imperative to the tournament and our committee's responsibility to effectively execute. Experience with elite customer service is preferred and a professional appearance and attitude are a required. Responsibilities will include welcoming players to the course, registration, assembling/distribution of participant gifts, carrying and staging golf bags, score card collection and assisting with Pro-Am players as needed.

**Must be available to work FULL DAY shifts and at least TWO (2) days**

Volunteers are needed Monday, March 24 – Wednesday, March 26

Age Requirement: 18+

**Restricted Committee** - If you have an interest in joining, please email [volunteers@astrosgolf.com](mailto:volunteers@astrosgolf.com).

#### SHIPPING & RECEIVING

Committee Chair: Ray Anderson

Volunteers will be stationed at the tournament's shipping and receiving area and will ensure that all packages are distributed to Tournament Staff, PGA TOUR, Players, Golf Channel, etc. This committee will require some heavy lifting as packages arrive in different sizes. This position will work outside all day and volunteers must be prepared for all weather conditions. There may be times when this committee sits and waits until shipments arrive.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Saturday, March 22 - Sunday, March 30

Age Requirement: 18+

#### SHUTTLING

Committee Chair: Chris Fuller

Volunteers will shuttle spectators/VIPs in golf carts from parking lots to various entrances.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Monday, March 24 – Sunday, March 30

Age Requirement: 21+

**Reserved for Project Joy & Hope Volunteers**

#### \*\*\*STANDARD BEARERS

Committee Chair: Jarron Papale & Eileen Howell

Volunteers will follow a group of golfers during their round of play, inside the ropes. Your primary responsibility will be to show the gallery who is playing in the group and to display their scores in relation to par on a cumulative basis by carrying a standard sign presenting the information.

- A basic understanding of golf scoring and golf etiquette is required. Shifts are outside and in direct sunlight and the elements. Volunteers must have the ability to walk 18 holes while carrying a 5-pound sign.

**Standard Bearers must be available to work at least two shifts on a weekday (Wednesday-Friday), or one weekday (Wednesday-Friday) and one weekend (Saturday-Sunday) shift.**

**Must be available to work at least TWO (2) shifts on a weekday (Wed-Friday), or ONE (1) weekday (Wednesday-Friday) and ONE (1) weekend (Saturday-Sunday) shift.**

Volunteers are needed Wednesday, March 26 – Sunday, March 30

Age Requirement: 14+

Age Requirement: 14+

**Restricted Committee – See bottom of the page for more information**

## TOURNAMENT OFFICE

Volunteers on this committee will be stationed in the Tournament Office at the golf course. The primary responsibility of these volunteers is to answer the Texas Children's Houston Open phone lines and assist with questions or problems that may arise. This position will work inside all day.

**Must be available to work FULL DAY shifts and at least FOUR (4) days.**

Monday, March 24 – Sunday, March 30 & Pre-tournament shifts: TBD

Age Requirement 18+

## TRANSPORTATION

Committee Chair: Benjie Hernandez, Nick Bunkua, & Juan Brooks

Volunteers will assist with the pick-up and return of golf professionals and management staff to both Houston Hobby and Bush International airports. May be asked to drive players, family members and other VIP's to and from hotels and other destinations. Volunteers will also assist with inventory, inspection, staging and deployment of courtesy cars and the collection, inspection and staging of the cars at the end of the tournament. Must be 25 years of age and provide a valid U.S. driver's license. You will also have to undergo a mandatory motor vehicle record check, in addition to the criminal background check, prior to volunteering.

**Must be available to work at least THREE (3) shifts (AM or PM)**

Volunteers are needed Saturday, March 22 – Monday, March 31

Age Requirement: 25+

## VOLUNTEER SERVICES

Committee Chair: LaShabriel Keys

Volunteers will assist with the inventory and assembly of volunteer uniform packages. Volunteers will help distribute the uniform packages on the scheduled distribution/training days. During tournament week, volunteers will manage the volunteer tent, ensure only credentialed volunteers are entering the tent, answer questions, exchange/sell uniforms, and maintain the volunteer hospitality area by restocking food/beverage and keeping the area clean.

Volunteers are needed two weeks before the tournament for packaging, a week before the tournament for distribution, and tournament week.

**Must be available to work at least FOUR (4) shifts (AM or PM)**

Volunteers are needed Friday, Mar. 14 – Sunday, Mar. 16; Thursday, March 20 – Friday, March 21; Monday, March 24 – Sunday, March 30

Age Requirement: 18+

## PRIVATE COMMITTEES



**\*\*\*Restricted – Due to the limited number of volunteers required for these committees, only those who have worked on this committee between 2019-2024 or have met with the Committee Chairs directly can sign up for restricted committees.**

- Caddie Services
- Media Center
- Medical
- Player Services
- Standard Bearers
- Walking Scorers